

1. Environmental and Social Action Plan (ESAP)

No.	Aspect	Action	Deliverable	Date			
PS 1: Assessment and Management of Environmental and Social Risks and Impacts							
1.1	Stakeholder Engagement plan	• Integrate communications plan to include a stakeholder analysis and strategy for stakeholder engagement	Integrated plan	Three months after 1 st disbursement date			
1.2	Consultation	• Conduct a consultation of its current plant to local community members	Evidence that consultation was conducted.	Three months after 1 st disbursement			
1.3	Grievance Mechanism	 Create a toll-free number and/or whatsapp group to receive complaints Ensure that internal complaints (from workers) can be made anonymously 	Updated Grievance mechanism and evidence of its adoption.	Three months after 1 st disbursement			
1.4	Kinea Action Plan	• Demonstrate progress on remaining items in Kinea action plan	Completed action items	Include in annual monitoring reports			
1.5	Public disclosure	• Publish general details of the expansion project on Eliane website	Published material	Immediately			

No.	Aspect	Action	Deliverable	Date			
2.1	Air Emissions	 Develop a plan/analysis to bring emissions levels in line with IFC air emissions levels for ceramic tile manufacturing. Monitor the full set of IFG ESHS Guideline parameters for ceramic tile manufacturing (PM, SO2, NOx, HCI, HF, Lead, Cadmium, and TOC) 	Emissions Action plan/analysis	Six months after 1 st disbursement			
PS 4: Community Health, Safety, and Security							
3.1	Community Health	Create traffic management plan	Traffic management plan	Three months after 1 st disbursement			
3.2	Security	Revise current security procedures based on IFC's good practice handbook	Updated security management procedures/plan	Three months after 1 st disbursement			