

## Itelecom Efficiency Lighting Phase 2

### Environmental and Social Action Plan (ESAP)

Ítem	Referencia	Acción	Entregable	Plazo
1	Environmental and Social Management System	<p>Optimize and maintain at all times an Environmental, Social and Health and Safety Management System (EMS) following the Performance Standard 1 (PS1) of the International Financial Corporation (IFC) applicable to all activities carried out by own and third-party personnel. Among other aspects, the EMS must include:</p> <ol style="list-style-type: none"> <li>1. The designation of a team responsible for the development, implementation and monitoring of environmental, social and health and safety management plans, programs and procedures, including the supervision of contracted companies and third parties.</li> <li>2. Specific procedures for occupational safety and environmental management, such as hazardous materials and waste management, among others.</li> <li>3. A matrix to monitor the validity of permits and authorizations and the designation of responsible for the corresponding renovations.</li> <li>4. A human resources manual including a grievance handling mechanism.</li> <li>5. Emergency plans for each of the commercial and administrative facilities, as well as the construction sites, based on the consideration of the available health and emergency services of such site.</li> <li>6. An Annual Training Plan on environmental, social and health and safety matters for own employees, contractors and third parties.</li> <li>7. A documented procedure for contractor management that contemplates the obligations and prohibitions of contractors in environmental and health and safety matters, the rules of conduct and behavior to be followed by outsourced personnel and a mechanism for handling workers' grievances.</li> </ol>	Environmental and Social Management System Document.	For the signing of the agreement
2	Participation of Community Parties	Prepare a documented procedure for the reception, resolution and response to claims and/or complaints of any member of the community, including local authorities, establishing responsibility for their evaluation and response.	Complaint Attention Procedure	For the signing of the agreement

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3	Calculation of greenhouse gas emissions	Implement a procedure to quantify and present an annual inventory of greenhouse gas (GHG) emissions saved by the implementation of LED technologies.	Quantification of GHG emission reduction.	Annually during the term of the loan.