APPENDIX 3: IMPLEMENTATION OF ACCESS TO INFORMATION POLICY
A. Regulations and Governance

In January 2020, Management adopted the Access to Information Policy Implementation Guidelines, to define the main processes, and provide greater predictability in its application.

Following a competitive selection process, IDB Invest designated three independent experts of its Access to Information Policy External Panel.

B. Proactive Disclosure

IDB Invest identified the detailed information required for Proactive Disclosure under the policy. Proactive disclosure is made in the www.idbinvest.org website.

C. Transparency Hub

IDB Invest established a Transparency Hub to receive, process and respond to ATI requests.

In 2020, the Transparency Hub received 363 external requests for information, 109 of which have required internal actions of information search, disclosure, or denial. It issued 22 denials and received one request for first-stage review by the Administration Committee.

Average response time to requests for information was 12 days. The most requested topic was Project Information (74.1%), followed by Institutional Information (11.57%) and Investigation and Data (6.61%). Most of the requests came from the Private Sector (47.9%), Academia (19.8%) and Individuals (12.4%). The largest number of requests came from Mexico (14.4%), Colombia (11.7%), Ecuador (8.5%) and Peru (8.3%).

D. Technology and Training

IDB Invest has been adapting its technology systems to facilitate processing requests for information and is providing training to its employees.